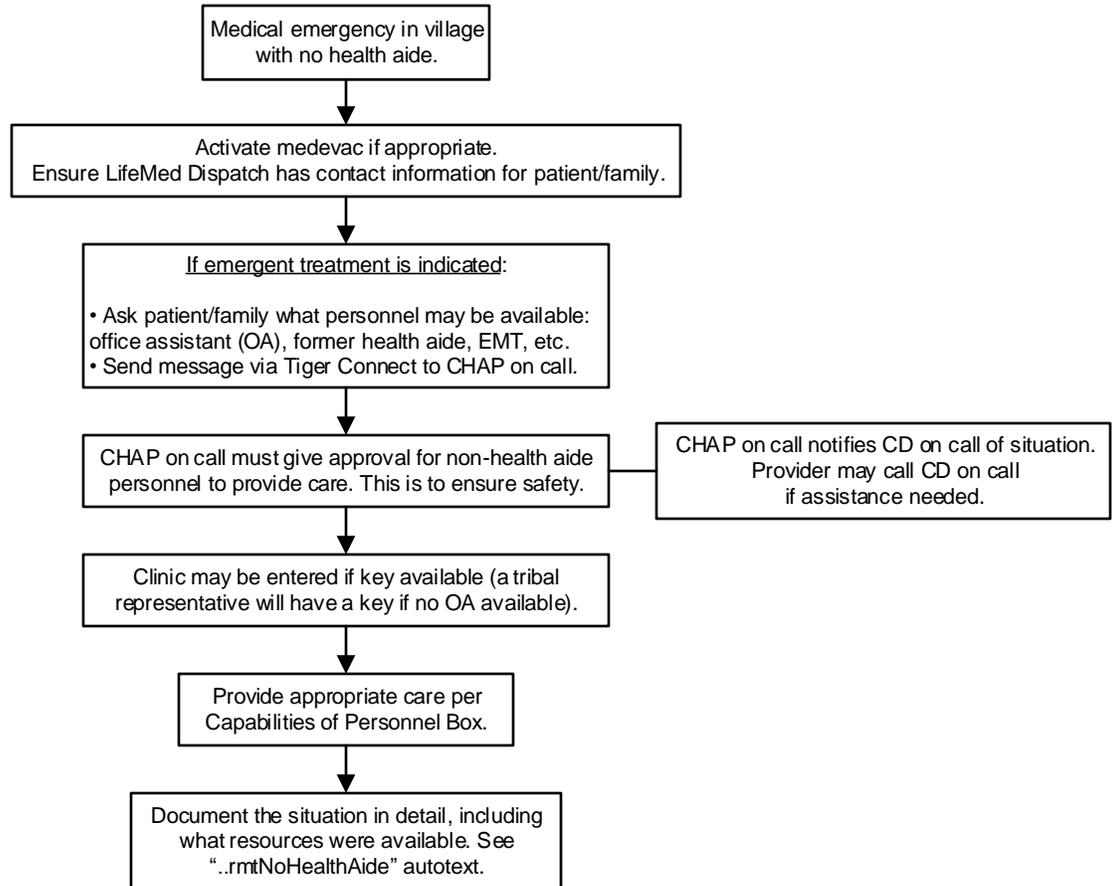




The top priority is to ensure the safety of all involved.

- This includes staff, bystanders, and former health aides.
- CHAP on call is often privy to information about safety and may overrule a plan in the interest of keeping everyone safe.
- Bringing personnel from another village may be an option, but safety must be carefully considered, as trails are often unsafe, especially in bad weather.
- In these situations, emotions often run high. Please be careful not to coerce or strongly urge personnel to do something if they feel unsafe.



Note: If unable to reach CHAP on call, consult the VHAC Excel spreadsheet and call the numbers at the top. The ER techs all have access to the VHAC.

Capabilities of Personnel

Personnel may need instructions but are permitted to do the following with phone support from provider.

- **Office Assistant:**
 - CAN check VS
 - CAN give supplemental oxygen
 - CAN give OTC meds or patient's own meds
 - CAN help set up a nebulizer if patient supplies meds
 - CAN set up Zoom
 - CANNOT give prescription medications
- **Lay Rescuers:**
 - CAN do all of the above except access Zoom
- **Former Health Aide:**
 - CAN perform all tasks that were part of previous level of training as a health aide
 - CAN access med room if key is available
 - CANNOT access controlled substances
 - CANNOT access computer system, including Zoom

This guideline is designed for the general use of most patients but may need to be adapted to meet the special needs of a specific patient as determined by the medical practitioner.

Approved by Clinical Guideline Committee 3/13/23.

If comments about this guideline, please contact Ellen_Hodges@ykhc.org.